

ScholarOne

More than just manuscripts management platform

April 2026



Intro

- Who am I
- Partnership with Enformation
- Session goals

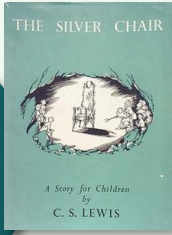


The road to now

1993

Founded in Charlottesville, VA producing medical textbooks.

FUN FACT:
We were named after the 4th book in The Chronicles of Narnia series



2000s

Partnered with publishers to create highly customized online products.

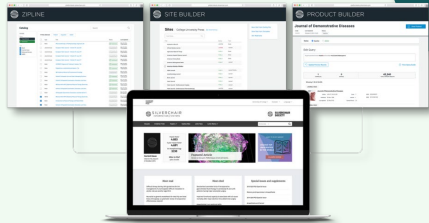
1997

First digital product, *Neurology in Clinical Practice*, published.

FUN FACT:
The rock band Silverchair wasn't founded until 1994.



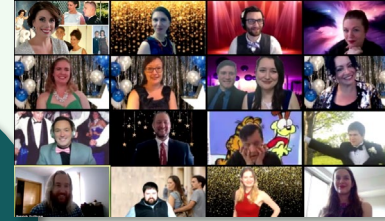
FUN FACT:
Today, we have 11M articles and 77k books on the Silverchair Platform



2010

The Silverchair Platform launched, delivering better value to publishers.

FUN FACT:
We now have team members in 6 countries!



2020

Transitioned to a remote-first culture, growing our team globally.

2022

Major growth investment accelerated product development.



2024

Acquired ScholarOne, to serve publishers across more of the publishing lifecycle



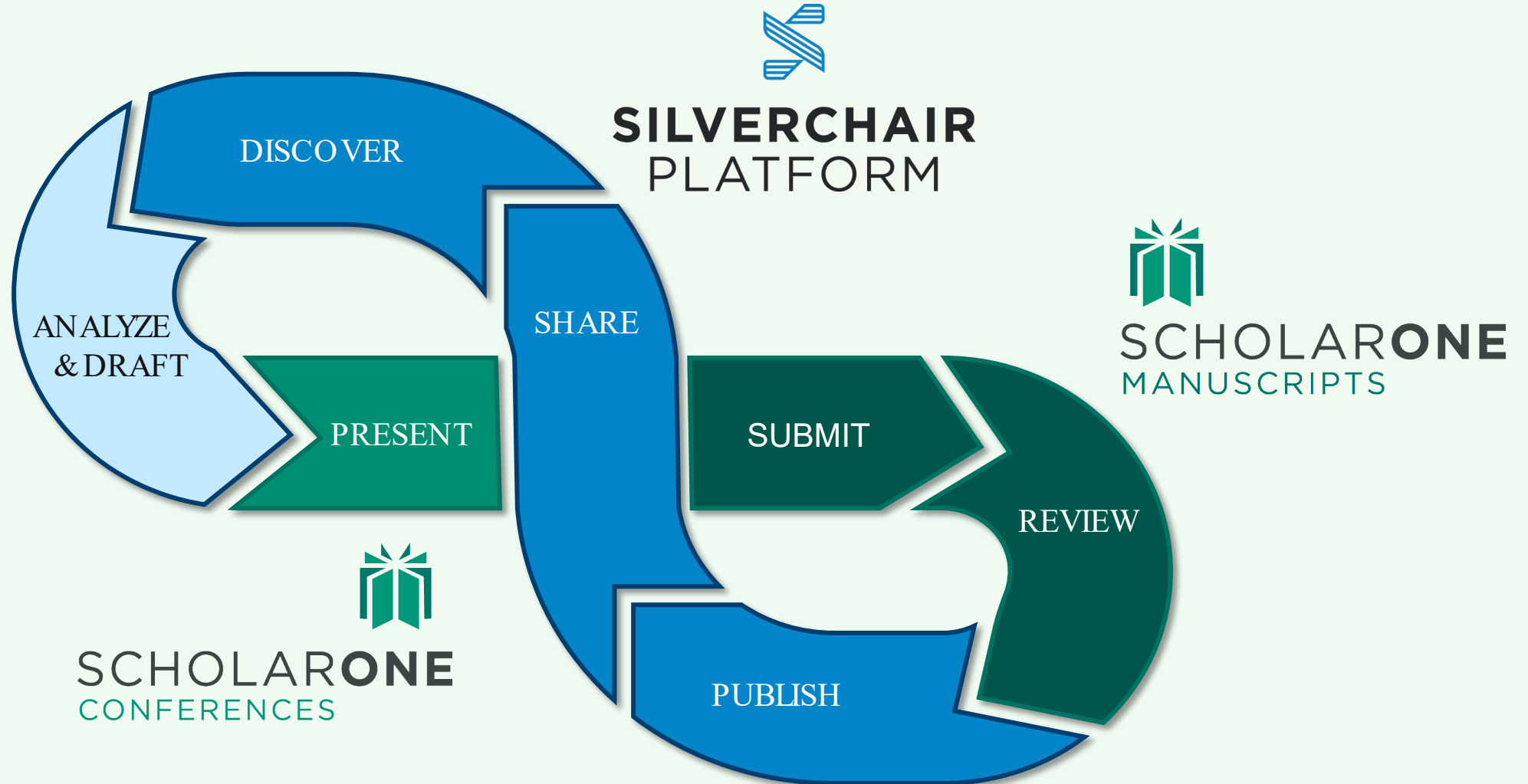
TODAY
we lead the industry in innovation & partnership





Silverchair across the research lifecycle

Your partner from idea to impact



WoSAC Service

**Exclusive Re-seller
of the Web of Science
Author Connect Service**

Customized Marketing Lists from Web of Science

- Over 26,000 journals, 5 million researchers

Multichannel marketing

- Email, social (LinkedIn, Facebook)

Most popular use cases

- Access/View Papers, Call for Papers, General Announcements

• 2025 highlights

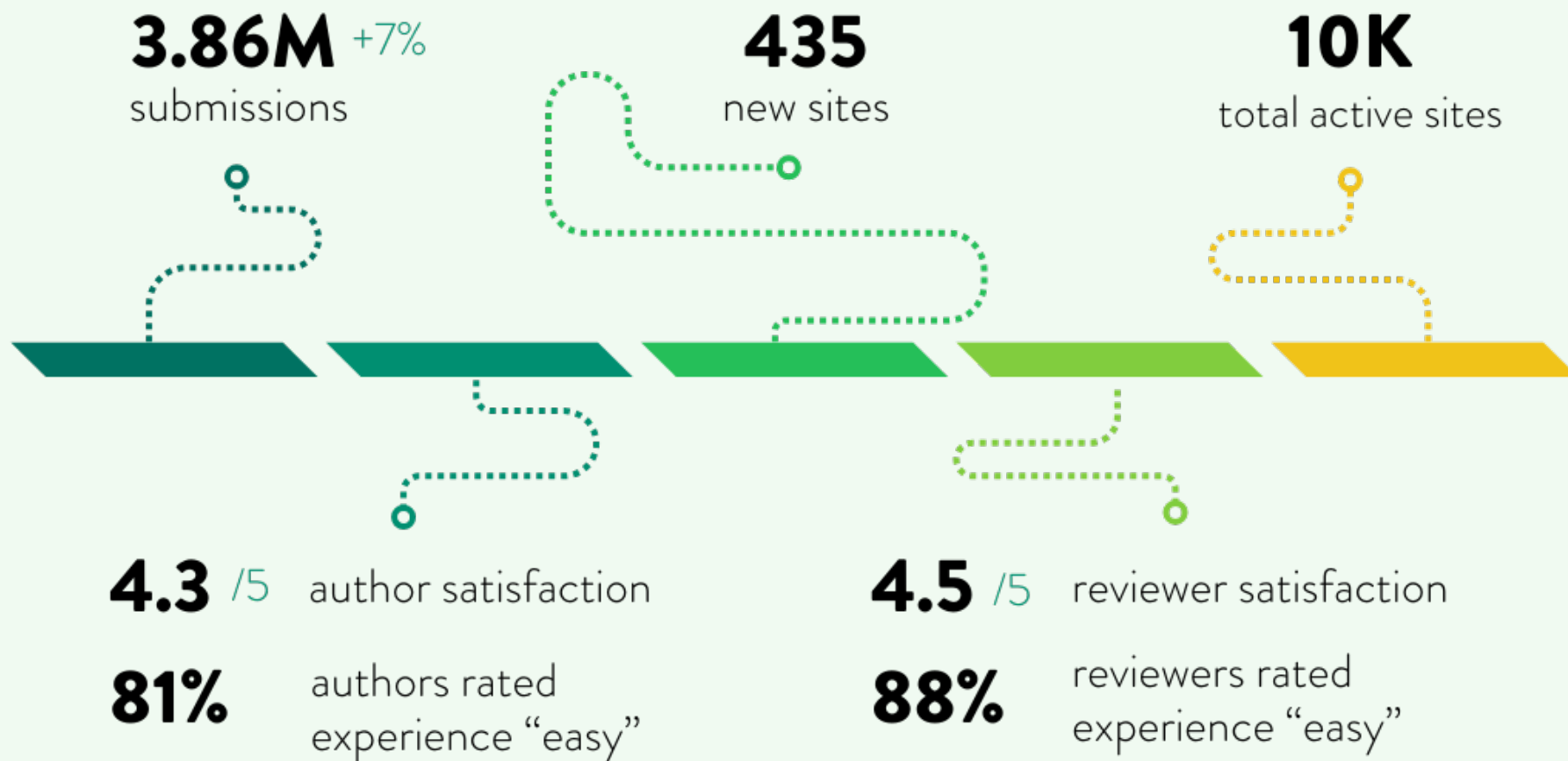
- 3,649 campaigns deployed across customer base
- 38,924,087 researchers from Web of Science reached

ScholarOne Manuscripts



SCHOLARONE
MANUSCRIPTS

KEY STATS





Benefits for all stakeholders



Authors

Streamlined submission process with manuscript prefill, and clear alerts throughout the process



Reviewers

Flexible models for transparent review and reviewer recognition, plus easy feedback for manuscripts



Editors

Powerful search, manuscript tracking, reviewer finder tools, and alerts decrease administrative burden



Administrators

Robust support for training, flexible configurations, and analytics help achieve organisational goals

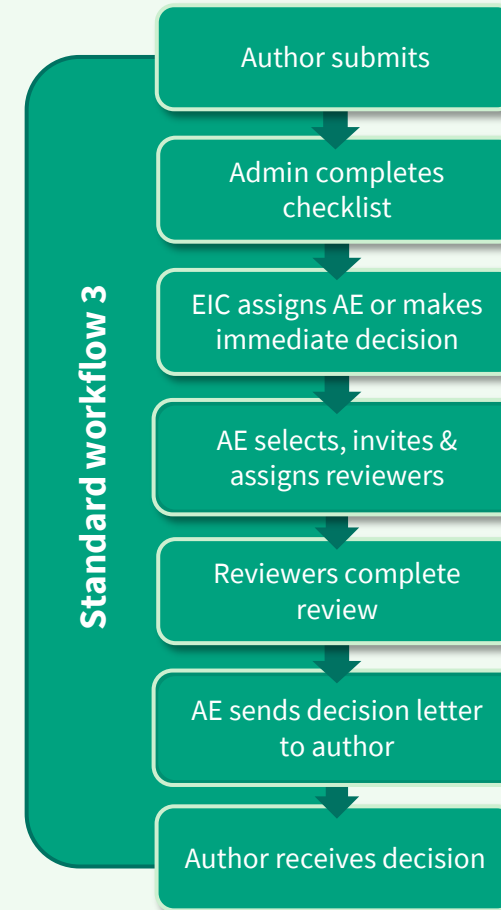
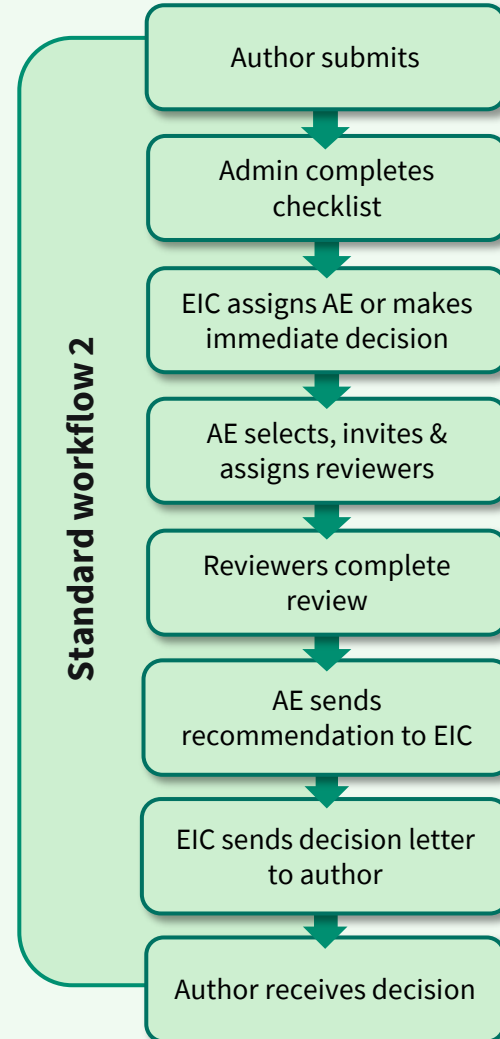
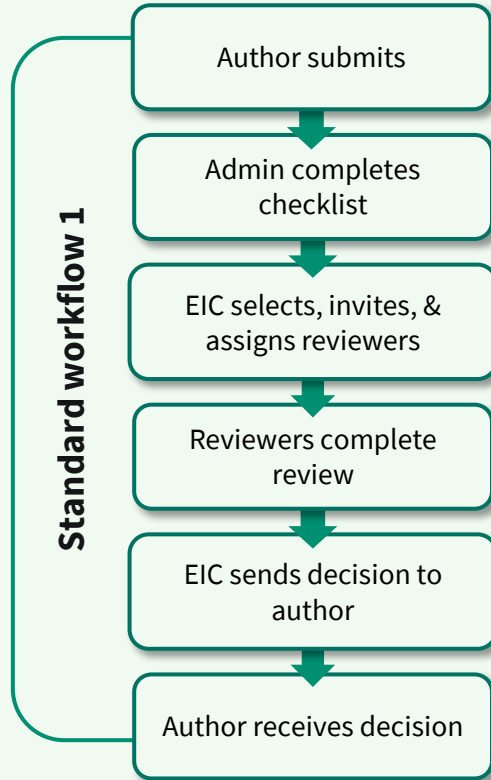


Publishers

Lead with innovations in AI, research integrity, and more to offer your community a superior experience



Standard, role-based workflows



Over **95%** of our journals use one of these out-of-the-box workflows

Migration & Ongoing Support



Migration made easy

With a proven track record of thousands of successful migrations, we believe the secret to success is through aligned expectations and goals, and a transparent process designed to empower our clients.

6-10 weeks in total

End-to-end migration journey overseen by Implementation Project Manager

Copy multiple journals from a template site for added efficiency

Configuration requirements gathering

Site implementation & initial site build

Training

Site verification, client testing & feedback

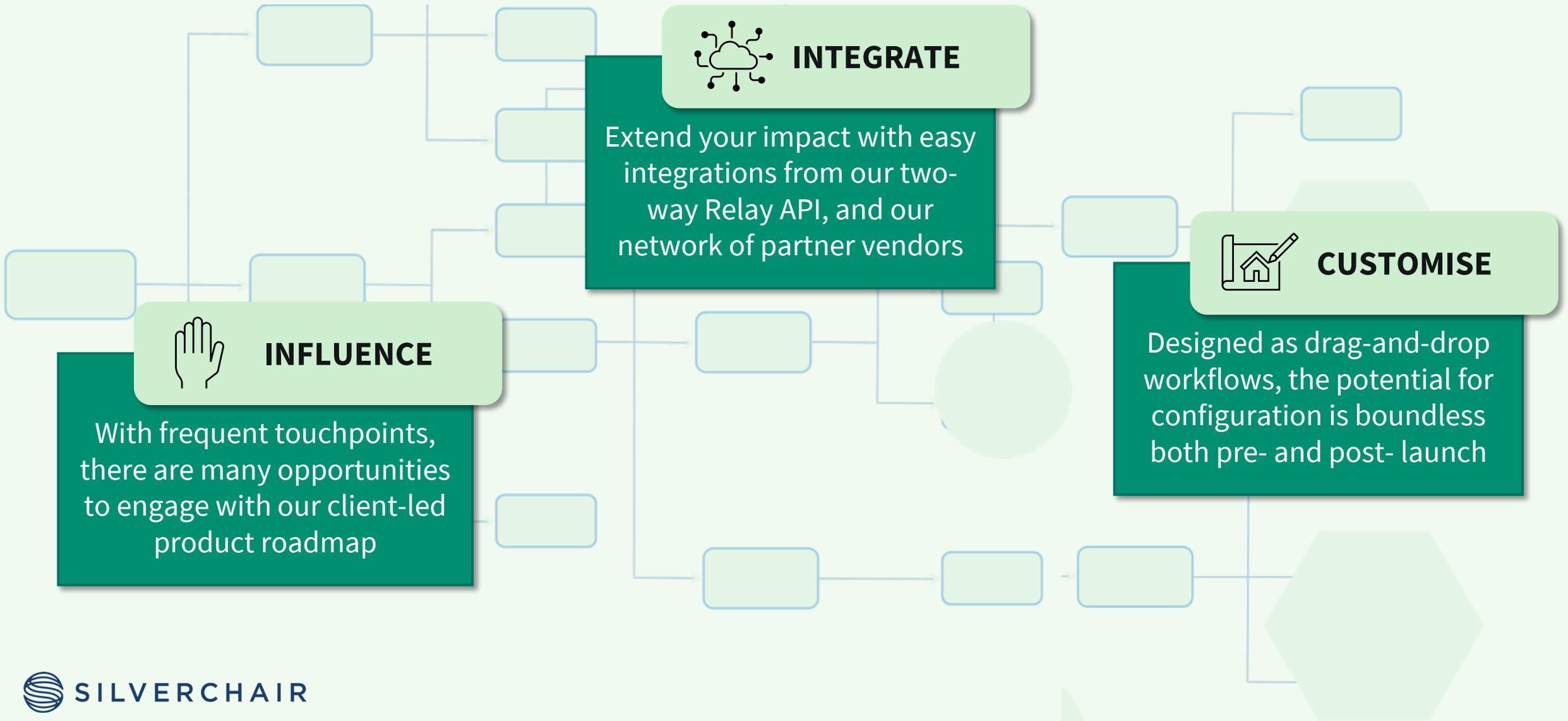
Final checks, upload users, final documents

LAUNCH
Post-launch ongoing support and adding sites

Train the trainer model makes onboarding teams easy



How to make ScholarOne your own





Support every step of the way

Role-based guides,
on-demand videos, and
searchable FAQs available

Experienced,
dedicated
Customer Care
available 24/5



Customised training sessions can be tailored to meet the specific needs of your journals

Developments



The landscape shaping our roadmap

Integrity at scale

Paper mills outpace manual detection, while funders and institutions demand verifiable quality controls

Reviewer scarcity

Submission volumes climb while qualified reviewer pools remains flat, creating unsustainable workloads

Generational expectations gap

Early-career researchers expect consumer-grade interfaces and real-time transparency, not legacy systems

Speed without compromise

Publishers pressured to accelerate publication timelines while maintaining peer review standards



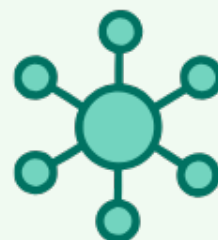
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INNOVATION



ScholarOne Gateway

New centralized hub for researchers and reviewers



ScholarOne Relay

New bidirectional API for seamless integrations



8 new research integrity integrations



2 new peer reviewer locator & recognition service integrations



Expanded the Unusual Activity Detection tool



Launched major technology modernization upgrade

ScholarOne Gateway

The screenshot displays the ScholarOne Gateway interface. On the left is a navigation sidebar with options: Home, Dashboard (selected), Journals, Author Guide, Reviewer Guide, Settings, and Journal Config. The main content area is split into two panels. The left panel is the 'Author Dashboard' with a blue header and the text 'Manage your manuscripts and submissions'. It shows 'Authored Articles (27)' and 'Reviewer Articles (10)'. Under 'Action required (15)', there are two items: 'Untitled' (Sales Demo Books, Status: Invited, Due Date: Jan 31, 2013) with a 'Submit manuscript' button, and 'Leveraging COVID-19 to modernize depression care for VA primary care populations: A sequential explanatory mixed method evaluation' (Sales Demo Workflow 4, Status: Draft) with a 'Continue draft' button. The right panel is 'Submission Details' for the selected article, showing a progress bar with four steps: 1 Submitted, 2 Review, 3 Complete, and 4 Decision. Below the progress bar, it says 'Continue your submission' and 'Please make edits to your manuscript and then submit it when ready for peer review. You may pause and resume anytime.' There are links for 'Details', 'Abstract', 'Contacts', and 'Files'. At the bottom, it lists 'Submitting Author: Joshua Dahl', 'Co-authors: Lucinda B Leung, Catherine E Brayton, Robyn L Shepardson, Caroline P Gray, Martin Lee, Jennifer S Funderburk, John C Fortney', 'Journal: Sales Demo Workflow 4', and 'Status: Draft'. At the very bottom of the right panel are buttons for 'Continue draft' and 'Delete', and a yellow question mark icon.

Streamline submissions, finding the right journal with ease

Track reviews, monitoring status across a publisher's portfolio

Connect accounts, unifying around a publisher-wide account



Integrity Checks via ScholarOne Relay

Single view of checks from external partners

Links to full report are on the partner's site

Dashboard queues and role-based permissions

Sales Demo Workflow 4

Integrity Checks Report Print

ID WRK4-2025-08-0018
Title "Test ORANGE"

SIGNAL SUMMARY	VIEW MORE:
<p>Clear Skies</p> <p>Green</p> <p>We did not detect any similarity between this paper and papers believed to originate in papermills.</p>	<p>https://dev.clear-skies.co.uk/submissions/2ca569dc-e038-44ef-bcb5-362f77f50453</p>

Clear this report



CACTUS



Signals



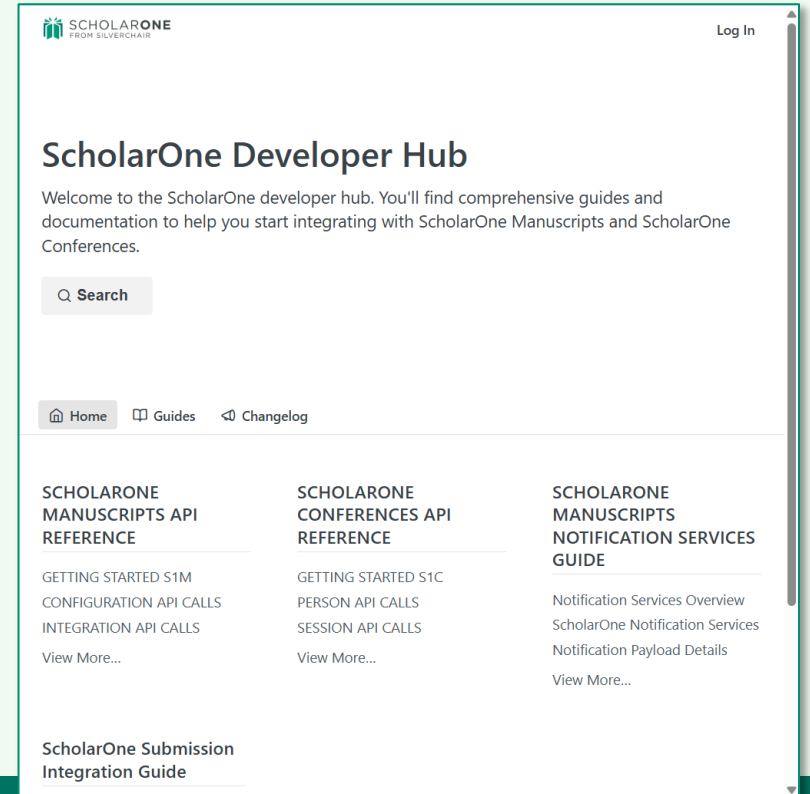


What's next for ScholarOne Relay

- Newly available reviewer finder tools



- Expanding partner integration use cases
- Automated quality and technical checks





The editorial challenge

- Editors spend hours reviewing out-of-scope submissions
- Inconsistent desk rejections across journals
- Authors frustrated by lengthy turnaround on unsuitable manuscripts
- Editorial resources stretched thin

***Current
Reality***



Editor AI Console (beta)

Streamline manuscript screening with complete transparency

Analyze submissions

Compare submissions to journal's aim and scope for comprehensive and consistent evaluation

Maintain decision confidence

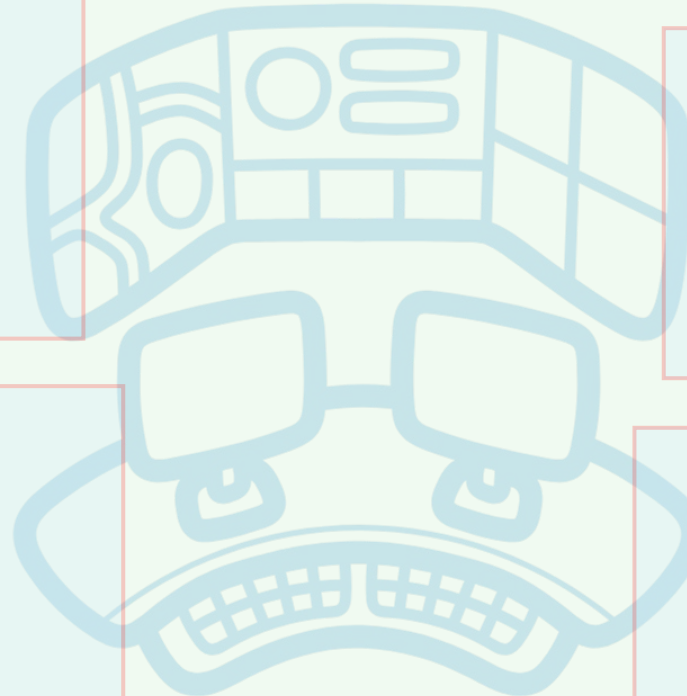
Full visibility into analysis criteria ensures your editorial standards are maintained at all times

Reduce editorial workload

Accelerate initial screenings and free up time for high-value editorial activities

Customize to your needs

View, modify, or create custom prompts to match the unique editorial workflows and priorities





Reviewer recommender (beta)

- Provides reviewer suggestions based on historical journal data
- Finds eligible reviewers based on article info and keyword/expertise identification, but also incorporates user review and authorship history, volume, review outcomes, and potential conflicts of interest



Tap into a powerful community of peers

Publisher Working Groups

Solve shared challenges and help prioritize roadmaps

Forum Hub: Client blog

Stay up to date on ScholarOne updates, news, and strategies

Forum Connect: ScholarOne

Connect in-person at our client-exclusive conference

Platform Strategies

Network and learn at our 1-day industry conference

Community Advocates

Ask key questions and advise on industry trends

Forum Online webinars

Hear roadmap updates and share recent innovations





Client Testimonials

- "The team at T&F has enjoyed working with Silverchair. They are responsive, attentive to our challenges, and provide valuable continuity through their stable core team. Their approach to review and improve their infrastructure - especially Gateway - shows a product that is taking feedback seriously and looking to change to better support its customers." —*Jenea Lomas, Manager, Peer Review Systems Solutions, Taylor & Francis Group*
- "The Silverchair clients and community is brilliant. It's full of wonderful people that clearly have a passion about what this industry is trying to achieve." —*William Cannon, Product Services Lead, OUP*
- [Video](#)

Thank you !!!

Let's keep in touch

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